2022-2023 Annual Report



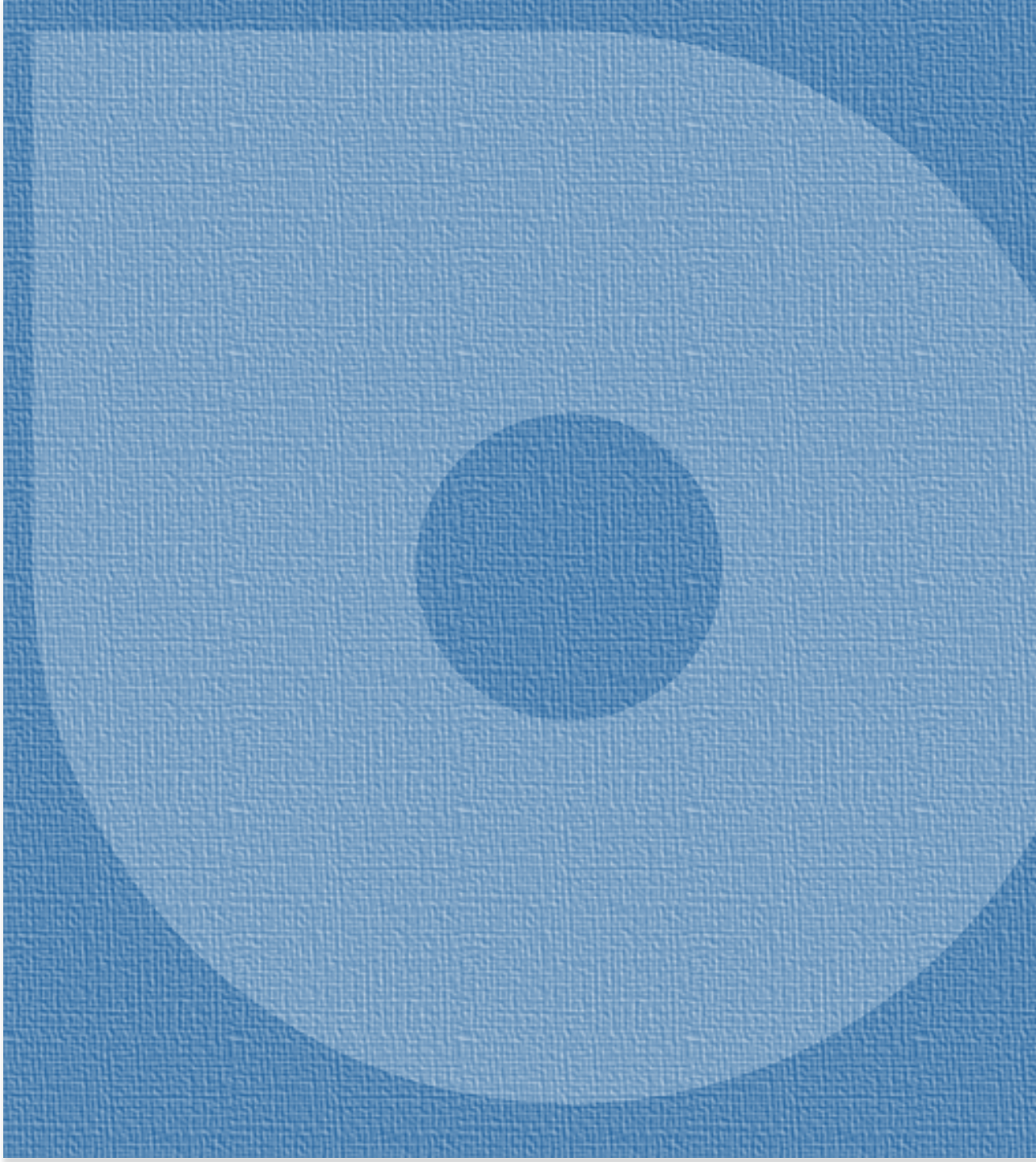
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Acknowledgement of traditional owners

Community Legal Centres South Australia affirms that the Aboriginal and Torres Strait Islander peoples are the Indigenous inhabitants of Australia and acknowledges their unique relationship with their ancestral country.



Community Legal Centres South Australia Inc. Overview

Community Legal Centres South Australia Inc. (CLCSA) is the peak body representing independent, community-led community legal centres operating across South Australia, including rural and remote areas. CLCSA provide free information, legal assistance and referral, representation and casework, community education and advocacy for vulnerable clients who are facing legal and social problems.

Established in 1993, our mission is to work with our centres towards a fair and just South Australia. We help community legal centres to provide effective, high-quality services to their communities. We help the network of community legal centres keep informed, united and relevant. We help disadvantaged and vulnerable people in the community to understand their legal and human rights, access legal help, and feel heard and respected.

Our Members:

Northern Community Legal Service Inc.

Roma Mitchell Community Legal Centre Inc.

WOMEN'S LEGAL SERVICE (SA)
Achieving justice for women

rassa

Family Violence Legal Service Aboriginal Corporation (SA)

WestSide Lawyers

JusticeNet SA
facilitating access to justice in South Australia

UNITING COMMUNITIES

Southern Community Justice Centre

WORKING WOMEN'S CENTRE

National Affiliation

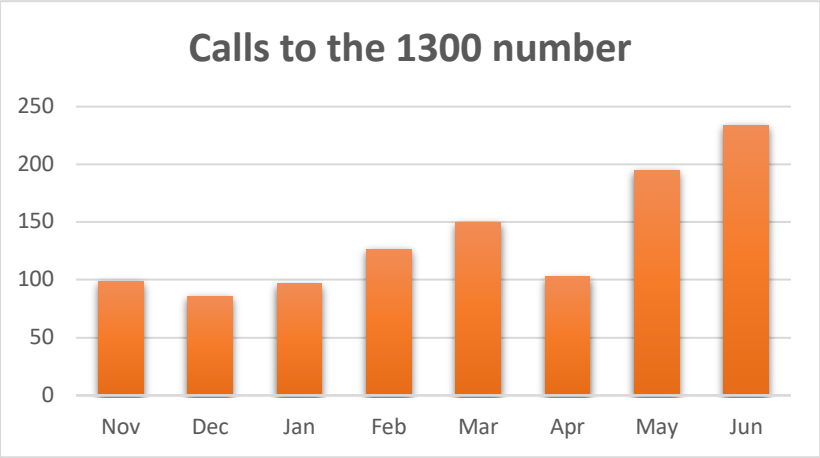
Community Legal Centres Australia

Community Legal Centres South Australia's achievements this year has helped to lead and support community legal centres across the state to deliver quality and accessible services to vulnerable and disadvantaged people and bring about change for individual and communities.

2022 – 2023 Highlights include:

New ways to contact our members.
Introduction of a new phone number 1300 860 529 from November 2022. Since connection, callers to the 1300 line received a total of 906 calls, averaging to approximately 7 calls per working day with number of callers consistently rising.

In the month of June, the 1300 number received 234 or slightly over 11 calls per working day. 2/3 of the callers sought generalist legal advice ¼ sought family law help with an even distribution of calls based on post code to the 4 Generalist Legal service and the Women's Legal Service.



Translation Project
Through a grant from the Law Foundation CLCSA created marketing materials to 18 Commonly used languages, to profile the assistance of community legal centres. These flyers were developed in conjunction with professional translators and through community focus groups to ensure the pedagogy was appropriate. Over 4000 flyers have been distributed across South Australia.



Activation of the SAFECOM MoU Disaster Relief

As a result of the River Murray Floods from the Emergency Declaration CLCSA coordinated alongside multi agency support for people impacted by the floods and in conjunction with the Bushfire Legal service and Lawyers from Uniting Communities and Women's Legal Service that attended the help desk for 60 days out of both Mannum and Murray Bridge Flood Relief Centres.

As part of sector preparedness CLCSA offered trauma informed training for sector staff that was funded by the BlueKnot foundation.



Networking

With social gathering restrictions lifted CLCSA coordinated a number of networking functions with delegates from each member CLC bringing the sector together that not only builds a importance sense of connectedness, collegiality, collaboration and comradery through shared purpose.





Our Executive management committee: Catherine McMorrine, Zita Ngor, Patsy Kellett provided strategic leadership and support to our organisation and we thank them.

Our staff: Ippei Okazaki Sector Development Officer continued supporting, advocating, coordinating CPDs, provided secretariat, maintain digital infrastructure and traditional and social communications for our sector